

## **Collington Resident Association Listserve Policies and Procedures**

### **Purpose**

The purpose of the Collington Resident Association Listserve is to enhance the lives of residents and particularly their access to information and communication.

### **Private Community Use**

The list will be open only to residents. It is the companion tool to [www.collingtonresidents.org](http://www.collingtonresidents.org), (i.e. the resident website) which is generally public.

### **Content Principles**

This tool is designed for limited access, and is therefore appropriate for a wide range of content.

### **Content Control**

The list will not be moderated. However, one who abuses the “content concerns” listed below is subject to restriction, including pre-moderation, and, ultimately, removal of posting capacity.

### **Content Concerns**

Contributing residents are asked to bear in mind the feelings of readers, and to bear in mind the following:

1. “Shaming” of community related individuals, including residents and staff, should be avoided. Which is not to say that legitimate and appropriate policy discussion of steps taken by individuals is forbidden. The test is whether a point or comment would be appropriate in a small meeting, in which respect and assumptions of good faith are part of our philosophy.
2. While political and religious comments are appropriate, they should be limited and respectful of residents. Matters not-relating to Collington are not prohibited, but should be offered with some restraint.

### **Issues**

No complaints are anticipated. While ultimate decisions about content will be made by the Resident Association, it is assumed that the vast majority of decisions will be simple, and resolved by the Chair of the Technology Committee, any Committee that is established for this function, or the Committee as a whole.